



From: [confidential]@ec.europa.eu

Date: 01/28/08 15:53:19

To: Svetoslav Apostolov

Cc: [confidential]@ec.europa.eu ; [confidential]@ec.europa.eu ; [confidential]@ec.europa.eu

Subject: RE: COMPLAINT - reimbursement for Selection of temporary agents COM/TA/ENV/07/07 -AD5

Mr Apostolov,

Please find below some explanations and remarks concerning your file:

- you took part in an interview on 29.11.2007. We received your reimbursement claim on 4.12.2007. The reimbursement was then delayed due to missing details on your bank identification. This was solved on 10.1.2008 and you got the payment on 24.1.2008.

- the sum you received can be detailed as follows:

- return train ticket Saarlouis Hbf - Trier Hbf 21,20 EUR
- return train ticket Trier Hbf - Luxembourg 8,40 EUR
- return train ticket Sterpenich - Brussels 54,40 EUR
- single train ticket Luxembourg - Sterpenich 5,80 EUR.

- the total price is therefore 89,80 EUR, which corresponds to what you received. You might have noticed on the form you filled that you had to provide the originals of the tickets (or copies for the tickets you had to use for the return travel). We didn't find in your file any copy of the ticket Sterpenich-Luxembourg you now claim. I hope you will understand that we can reimburse travel expenses only when provided with justifying documents. Please send us the original Sterpenich-Luxembourg ticket you used, and you will receive an additional payment of 5,80 EUR.

- Regarding the daily allowance, please note that we pay this allowance only when the total duration of the trip covers a period of 24 hours or more (periods of 24 hours, or in the french version of the rules "tranche de 24 heures entières"). This limitation can be understood to help the candidate finance its stay in an hotel when necessary. In your case, the travel took place in less than 24 hours (from 4.40 am to 7.40 pm , as stated in the document provided by yourself "Ihre Reiseverbindung", the last page of your file) leading to no payment of a daily allowance. If something needs to be corrected, please provide us with the details and justifying documents.

I sincerely hope that these explanations will help your understanding of the situation. However, I take this opportunity to strongly disapprove the personal attacks, insults and threats in your last message and I would kindly suggest you to change your style of communication. Doing otherwise won't certainly help you in your relations with us.

Best regards.

F. Augendre
Head of unit PMO/5 - Luxembourg

From: Svetoslav Apostolov

Sent: Monday, January 28, 2008 7:29 AM

To: DESHAYES Dominique (PMO); BIGARD Thierry (PMO); ARROYO REDONDO Fernando (PMO); DE BORCHGRAVE D'ALTENA Viviane (PMO)

Cc: [confidential]@t-online.de; Svetoslav Apostolov

Subject: COMPLAINT - reimbursement for Selection of temporary agents COM/TA/ENV/07/07 -AD5

Importance: High

Dear all,

It is already two months after the date of my interview for the vacancy COM/TA/ENV/07/07 - AD5 in Brussels and more than a month since I first wrote to Mr. Bigard (on Dec 14th, 2007, a copy of the e-mail is attached hereto for those of you who have not received it) to enquire your Department about the missing reimbursement for the interview.

Moreover, in the same e-mail to Mr. Bigard I EXPLICITLY STATED that I am entitled to "reimbursement of the travel and subsistence expenses (the distance between the town where I live and Brussels is about 280 km)" (ref. my above-mentioned e-mail to Mr. Bigard and Art. 8 (3) of the Rules for the reimbursement of travel and subsistence expenses for persons outside the Commission invited to attend a competition, interview or medical examination, as effective of the day of the interview, also attached hereto for your information). The distance applies also to the town where my train trip started, which you should have known.

The same is pointed out in the very first paragraph of my e-mail to Ms. Deshayes of Dec. 21st, 2007 (ref. to the respective attachment).

In addition to the above, in my e-mail to Ms. Deshayes, Mr. Bigard, Ms. De-Borchgrave-D'Altena and Mr. Arroyo-Redondo of Jan. 2nd, 2008 (attached hereto for your reference) I draw your attention to the fact that **"I had to purchase two additional one-way tickets for a part of the road on the train (marked accordingly on the respective blank filled-in and submitted in Brussels), and I submitted the one-way ticket for the trip to Brussels together with the rest of my paper"**. The one-way (single) ticket that I submitted in Brussels itself even read that it was a one-way ticket!

ALL THESE DETAILS WERE EXPLICITLY WRITTEN DOWN IN THE RESPECTIVE BLANK THAT I FILLED IN AND SUBMITTED IN BRUSSELS ON THE DAY OF THE INTERVIEW!

Nevertheless, two months later **I STILL HAVE NOT RECEIVED MY FULL REIMBURSEMENT** for the a.m. interview!

Last week you have transferred only EUR 89.80 (see the resp. attachment) of the **EUR 145,60 (EUR 95,60 for the train ticket, incl. the two one-way tickets bought on the train, plus EUR 50 daily allowance)**, which **DOES NOT COVER EVEN THE TRANSPORTATION COSTS, NOT TO SPEAK OF THE DAILY ALLOWANCE!**

Honestly, **I AM FED UP WITH THE INCOMPETENCE AND LAME WORK OF YOUR DEPARTMENT!**

However, I am still willing to solve this issue in a peaceful manner.

Therefore, I am giving you THE LAST CHANCE to complete the reimbursement that I am entitled to by transferring to my account THE REMAINING PART OF THE REIMBURSEMENT (**EUR 55,80**).

You will have received this message early enough to make the transfer today (Monday, Jan 28th, 2008) so I will be expecting the money on the account specified by me in the Financial Identification form by the end of the business day on Wednesday (Jan. 30th, 2008).

In case I have not received the money by the end of the business day on Wednesday, I WILL SUBMIT A FORMAL COMPLAINT OF YOUR DEPARTMENT FIRST THING ON THURSDAY MORNING!

I am prepared even to sue the European Commission in a Court of Law if that is what you need to do your job and transfer my reimbursement to me!

Looking forward to receiving the money by the end of the business day on Wednesday (Jan. 30th, 2008)!

Svetoslav Apostolov

ATTACHMENTS: As per text.